

# INTASURE

committed to your future

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0860 110 243

## RA ROADSIDE ASSIST

You have access to the following services in the event of a roadside emergency (limited up to R500 per incident):

- Flat battery - jump start only (replacement of battery for your own account)
- Flat tyre (help with change of tyre)
- Keys locked in vehicle (unlocking only)
- Fuel assistance (limited to five litres per incident)
- Minor roadside-running repairs (electrical, coil, immobilizer etc.)
- Transmission of urgent messages

Tow-in service to the nearest approved dealership (if under warranty), repair centre or panelbeater in the event of:

- Mechanical breakdown – covered up to R500
- Electrical breakdown – covered up to R500
- Accident damage – cost covered to the nearest approved panelbeater up to a limit of R1 850

For breakdowns more than 100km from home (on condition that the towing is arranged via the assistance call centre):

- Overnight accommodation for you and four passengers – covered up to R500

OR

- 24-hour, Group-B car rental – covered up to R500 (subject to availability and the driver being in possession of a valid credit card and driver's license)
- In the event of your vehicle being left for repairs, we will pay up to R500 for 24-hour, Group-B car rental (subject to availability and the driver being in possession of a valid credit card and driver's license) or up to R500 for a flight ticket to collect the vehicle after repairs. *Alternatively*, should the vehicle have been towed to a dealership closer to your place of residence, we will supplement the additional tow costs with the costs of car rental

**Overall limit of R5 000 per policy, per annum**

\*Please note: This cover excludes all vehicles over 3 500kg, trailers, caravans and boats. You will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by yourself without prior authorisation will not be reimbursed. Assistance is only available in South Africa, Lesotho and Swaziland

## EMERGENCY MEDICAL ASSIST

The following benefits are advisory services only:

- Medical advice and information
- Emergency telephonic advice and information, 24-hours, seven days a week
- Referrals to crisis lines
- Referrals to medical practitioners and facilities

\* Please note: This cover is only valid for emergencies within the borders of South Africa

## HIV ASSIST

The HIV-protection treatment service ensures confidential testing and treatment within the 72-hour window period. It includes:

- 24-hour access to trauma counsellors, providing telephonic trauma counselling as well as counselling for post-traumatic stress disorder
- Three psychiatric consultations with a general practitioner / trauma-trained registered nurse / trauma counsellor
- Three HIV-blood tests, one immediately after the incident and the second and third at six weeks and three months respectively
- Access to STD-preventative medication
- Access to anti-retroviral or prophylactic therapy
- Access to the "morning-after pill"

## TRAUMA & ASSAULT

We will arrange for the necessary help a client may require in a situation, where trauma is a result of an assault that occurred. This is a 24-hour emergency assistance helpline that:

- Arranges the nearest local emergency assistance service as well as provides emergency transport to the nearest, most appropriate medical facility
- Offers referrals for psychiatric consultations
- Covers R5 000 per insured person with a maximum of R10 000 per family per occurrence in respect of psychiatric consultations

## LEGAL ASSIST

You have access to the following legal services:

- 24-hour telephonic legal advice and attorney-referral service
- Providing of standard legal documentation
- A free 30-minute direct consultation with a lawyer

## HOME ASSIST

### Fixtures & Fittings

In the event of a home emergency as a result of breakage of fixtures and fittings, we will arrange for an appropriate repairer (electrician, plumber, locksmith, glazier etc.) to address the problem at one nominated address

A home emergency is defined as an event that is potentially life threatening or could possibly cause structural damage to a property

Call-out fee and first hour labour is covered, thereafter normal rates apply

**Overall limit of R2 000 per policy, per annum**

### Emergency Services Notification

We will at your request, relay a notification of an emergency to the police department, traffic department, fire brigade, ambulance services, your security company or any other emergency service provider

Receive discounted rates on/at:

## HEALTH & WELLNESS

- Allen Carr's Easy Way to Stop Smoking
- Camelot Spas
- Contours Express
- First Aid Kits
- Run/Walk For Life
- Virgin Active
- CE Mobility
- Eat for Life
- Mangwanani
- Shapes for Women
- Vital Health Foods

## LEISURE & ENTERTAINMENT

- CD's & DVD's
- eWine
- Magazines
- NetFlorist
- NWJ
- Pulp Books
- Crystal Brook
- Golf Experience
- Movie Tickets
- Newspapers
- Petsure
- The Players Golf Club

## TRAVEL

- Accommodation
- Buses
- Contiki Holidays
- Cruises
- Flights
- Luxury Trains
- Netcare Travel Clinics
- Thompsons Holidays
- BIDAir Hospitality Airport Lounge
- Foreign Exchange
- Car Hire
- Corporate Cabs
- Executive Carport
- Insight Vacations
- JB Train Tours
- SA Cabs
- Trafalgar Tours

## HOME & DÉCOR

- Bedrooms in Boxes
- Garden Pavilion
- Hirsch's
- King's Paint & Hardware
- The Drain Surgeon
- The Kitchen Studio
- Whirlpool
- Bica Timber (Patio Furniture)
- H2O International
- Housesitter Services
- Kitchen Team Marketing
- The Electro Clinic
- Weber

## CONNECT

- Cellphone Contracts
- International Roaming
- Prepaid Calling Card
- Prepaid SMS Bundles
- HPshop
- Prepaid Airtime
- Prepaid Electricity
- Shop and Ship

## CONCIERGE

A dedicated consultant will assist you with services related to:

- Entertainment
- Household Concierge
- Holiday Checklist
- Auto Concierge
- Restaurant
- Kids Referral
- Advanced Driving

## EDUCATION

- Blazing Moon
- Boston City Campus & Business College
- PC Training and Business College
- LEAP

## FINANCIAL

- My Tax Consultant
- Bondsmart

## AUTO

- AA Test & Drive
- Q-ing Services
- Let's Talk Cars
- MTrack
- Buying a Second Hand Car Checklist
- Advanced Driving
- DataDot
- TomTom
- Glass Strengthening System

## SECURITY ASSIST

- ADT
- Maxidor
- Security Guard
- Glass Strengthening System
- Defend Yourself
- Mutual Safes

## BABY & KIDS

- Kiddiwinks
- Think Toys
- Educare
- Kindersafe
- Baby Products
- Lego
- Kids Bedrooms

All of these benefits are only available through the Intasure call centre on **0860 110 243**

In the event of Telkom's lines being down, please contact **083 789 9916** for assistance in an emergency

Please note that any costs that are incurred through arrangements made independently and not via the Intasure call centre will not be reimbursed

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