

SHORT-TERM INSURANCE CLAIMS NEGOTIATOR

A well-established Insurance Brokerage in Cape Town, Southern Suburbs is looking to recruit a Claims Negotiator with the below requirements. The position will be office based.

Minimum requirements:

- Matric
- Full NQF 4 (120 Credits)
- RE qualification essential
- Minimum 5 years claims handling experience essential – Personal Lines and Commercial
- Good computer skills and CIMS proficient
- Sound knowledge of Motor & Non-Motor claims settlement.
- Be able to work under pressure with minimal supervision.
- Ability to be a team player that can actively encourage open and frank communication in a team environment.
- Subscribe to the purpose, vision and values of the company.

Responsibilities:

- Coordinate and oversee, manage, negotiate and settle claims end to end
- Register claims and appoint assessors
- Manage claims in terms of SLA's
- Make decisions regarding merit
- Negotiate settlements
- Manage salvage process (motor & non-motor salvage)
- Daily system updates
- Liaise with stakeholders
- Prompt feedback and handling of complaints (internal & external)

Salary commensurate with experience.

The employment package includes Provident Fund and a Medical Aid contribution.

Suitable candidates must send their CV to vacancies@intasure.co.za

Consider your application unsuccessful if you have not been contacted within 14 days of the advert.